

2018 RTSC Annual Club Satisfaction Survey

This anonymous survey will be used to assess satisfaction with club.
Please complete it and return it to any committee member in a sealed/blank envelope.

Squad A B C D

Do you feel welcome in our Swimming Club? Yes No

If not, please mark all that apply:

I feel isolated because other members are __ younger __ older __ cliquey __ other __ (if other please state reasons below)

Do you feel comfortable sharing concerns with the committee or coaches? Yes No

If not, please mark all that apply:

- Coaches have so many responsibilities; I do not want to burden them.
- Coaches have their own agendas and are not interested in other ideas.
- I have not been a member long enough to feel comfortable approaching club leaders.
- I do not want to be perceived as a complainer.
- Other:

COACH

Do you feel your coach communicates adequately?:

- No
- Yes

Are you happy with your coach's teaching style?:

- No
- Yes

COMMITTEE

Do you know who your committee members are?:

- No
- Yes

If no - please state how you feel Committee profile could be improved?

If you have had cause for complain to either a coach or committee member, do you feel your complaint was dealt with satisfactorily? Yes No

If not, please mark all that apply:

- I felt the coach/committee member dismissed my concerns.
- Coaches have their own agendas and are not interested in other ideas.
- Other:

Please provide further information if possible:

Club Public Relations Excessive Adequate Insufficient Not Aware

How could we improve Club Public Relations?

Fundraising Excessive Adequate Insufficient Not Aware

Do you have any fundraising ideas or experience?

Yes No

If yes please share?

Have you participated in club projects and activities?

Yes (I volunteered I was asked) No

How do you feel about the following costs associated with membership in our club?

TYPE OF COST PERCEPTION OF COST

Club fees Too High Reasonable Too Low

Will you be coming to the AGM on 2nd November 2018 ? Yes No

If no: Why not?

What changes would you make/like to see made?

Thank you for taking the time to complete this survey and for your commitment to improving our club.